

In today's fast-paced, highly competitive processing industry, well maintained equipment is vital to your uptime and your success. Our Service & Support team is here to ensure that your Admix mixers keep performing at their peak level for years to come, maximizing the value of your investment.

We tailor our service offerings to your individual needs with comprehensive programs such as Start-Up Assistance, Commissioning, Repairs, Rebuilds, Preventative Maintenance Programs, Audits, and Maintenance Training.

## Equipment Start-Up Assistance

Proper installation and set-up of your mixer is crucial to its long-term performance. Improper set-up of mixing equipment often leads to premature wear, downtime, and early life cycle repairs. Coinciding with your plant's installation of Admix equipment, our Start-Up Assistance Program includes reviewing the installation and performing certain mechanical checks and tests such as:

- measure shaft run-out and straightness, adjusting if necessary
- inspect coupling alignment
- inspect mixer mounting
- inspect seal installation
- check motor alignment
- assess the impeller(s) position

Additionally, we review the mixer's Installation & Operating Manual (IOM) and safety instructions with your key personnel so that they are fully informed regarding proper and safe operation, preventative maintenance techniques, and troubleshooting.



## Commissioning on Select Mixer Models

Equipment commissioning is an important procedure ensuring that your new mixer and technology will operate at high efficiency and achieve the performance results that you expect. Whether you request dry (no product) or wet commissioning (with product), this is a unique opportunity to run your Admix equipment with onsite guidance from our qualified technicians. Our goal is that from the start, running your Admix equipment is an extremely productive and trouble-free experience.

## Mixer Repair, Rebuild Service, Preventative Maintenance Plans

Performing routine service can mitigate equipment failures while allowing your mixing equipment to perform better and last longer.

If your mixer needs a repair, we keep ample inventory of replacement parts for immediate shipment to you. Onsite field service is available for certain repairs or if it's time for a complete mixer rebuild on an aging unit, we've got you covered! Our Preventative Maintenance Plans can be tailored to your needs and include annual onsite PM visits, and a scheduled factory rebuild of your mixer at an interval of your choosing. Every rebuild initiates a new 1-year factory warranty and we offer re-commissioning services onsite to ensure proper start-up of your rebuilt unit. Having a PM program in place means that maintenance costs for your Admix equipment are essentially fixed, and risk of catastrophic downtime is mitigated. Plan for your equipment maintenance instead of letting your equipment plan repair maintenance for you!

### Quick-Change Assemblies

Our quick-change bearing frame assemblies enable you to quickly and efficiently swap out assemblies if needed.

## Admix Equipment Audits

With an Audit service, we will conduct a comprehensive inspection of your Admix equipment at your plant to ensure it is performing as designed. If you're having any mixing issues, equipment inefficiencies or failures, we'll troubleshoot them and provide a written analysis of our findings along with recommendations. Our technician will review the equipment's Installation & Operating Manual and safety instructions with your key personnel so that your staff are fully informed regarding proper and safe operation, preventative maintenance techniques, and troubleshooting.

## Maintenance Training

Conducted onsite, Admix will provide hands-on training with your key personnel on general mixer operation, maintenance, and assembly/disassembly techniques. Detailed instruction will be provided on mixer inspection, seal replacement, and shaft straightening procedures. We will also review the Installation & Operating Manual and review all safety instructions. Refresher training is valuable especially in cases of operator turnover or multiple shifts in a processing facility where there may be inconsistent operation or misuse of the equipment resulting in batch inconsistencies.

## Optimization Services

Admix equipment is built for durability with high quality construction you can rely on for years to come. Over time, as we continue to develop our mixing technologies, upgrades designed to optimize your equipment efficiencies even further may become available in which case a member of our team will contact you.

### The Admix Difference

At Admix, we are dedicated to your success. We guarantee you more than just superior mixing machinery – we deliver a true partnership with a wide range of programs to support you from start-up and beyond.

Contact us to discuss our services, rates, customization, parts, instructional videos, or equipment manuals!

**aftermarket@admixon.com**

1-800-466-2369

1-603-627-2340



**Admix, Inc.**  
144 Harvey Rd.  
Londonderry NH 03053  
800-466-2369 / 603-627-2340  
www.admix.com

**Admix Europe ApS**  
Praestemosevej 2-4  
3480 Fredensborg, Denmark  
+45 3213 8743  
www.admix.dk

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